

HPMC OMS's Mission, Vision, and Values

Our Mission

To improve Occupational Medical Services for our patients continuously, in collaboration with our stakeholders, while inspiring our staff to excel in providing safe and effective care of the highest quality and value.

Our Vision

Our patients always experience the safest, highest quality, and best-value Occupational Medical Services throughout all U.S. Department of Energy organizations.

Our Core Values

Compassion

In serving our customers, we will:

- Honor the individuality of each person.
- Treat each person with dignity, taking the time to be present, to listen, to explain, and to understand.
- Create a caring environment.

Respect

In working with each other, we will:

- Encourage and value the contributions of each person.
- Listen well, communicate openly and honestly, and encourage others to do the same.
- Treat others the way they want to be treated.

Integrity

In all of our interactions, we will:

- Foster trust by being truthful, empathetic, and consistent.
- Be authentic and courageous.
- Be responsible and follow through on the commitments we make.

Stewardship

In managing the human and financial resources to which we have been entrusted, we will:

- Seek ways to appropriately utilize resources, allowing us to become more effective and productive.
- Act responsibly, taking only those actions that align with our mission.
- Be accountable to the organization and to each other for our actions and the outcomes they produce.

Imagination

In seeking to improve our delivery of Occupational Medical Services, we will:

- Look beyond the challenges of the present and envision what is possible.
- Cultivate and reward innovation and calculated risk taking.
- Embrace continuous learning and positive technological advancement.

Excellence

In all we do, we will:

- Put forth our personal and professional best, providing the highest quality of care possible.
- Commit ourselves to continuous improvement, seeking to set the recognized performance standards within our industry.
- Deliver a superior experience for all our customers, sensing their needs and exceeding their expectations.